### THE MISSISSAUGA EVACUATION

### FINAL REPORT

TO THE ONTARIO MINISTRY
OF THE
SOLICITOR GENERAL

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The Institute for Environmental Studies University of Toronto June 1981

### Institute for Environmental Studies Institut pour l'Etude de l'Environnement

November 10, 1981.

The Honourable Roy McMurtry, Solicitor General for Ontario, Chairman, Cabinet Committee on Emergency Planning, Queen's Park, Toronto, Ontario.

Dear Mr. Minister:

On behalf of the Mississauga Study Team and of The Institute for Environmental Studies, I am pleased to submit The Mississauga Evacuation Final Report.

During the course of our study, we have enjoyed the help of many people from all levels of government, from the private sector, from voluntary organisations, and not least from the citizens of Mississauga. We gratefully acknowledge this help. Any errors of fact or judgement which appear in our report are not theirs, but ours.

We hope that all these groups will find our report interesting and useful in their efforts to deal effectively with emergencies.

Yours sincerely,

Ian Burton, Director.

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Encl.

### COMMISSION BRIEFING

### COBALT 60 CONTAMINATED STEEL

APRIL 2, 1984

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NRC OFFICE OF INSPECTION AND ENFORCEMENT

### SCOPE OF THE BRIEFING

O HOW AND WHEN DID THE NRC LEARN ABOUT THE INCIDENT?

WHAT WAS THE NRC RESPONSE TO THE INCIDENT?

HOW DID THE NRC REGIONS AND PROGRAM OFFICES INTERACT TO CARRY OUT NECESSARY ACTIONS? 0

HOW DID NRC INTERACT WITH THE STATES, OTHER FEDERAL AGENCIES, AND AFFECTED PRIVATE 0

COMPANIES?

CURRENT STATUS

NOTE:

SECY 84-85 (FEBRUARY 21, 1984) AND SECY 84-85A (MARCH 26, 1984) PROVIDED ESSENTIAL DETAILS CONCERNING THE INCIDENT. OUR PLANNED BRIEFING WILL NOT REPEAT MOST OF THOSE DETAILS.

# HOW AND WHEN DID THE NRC LEARN ABOUT THE INCIDENT?

LABORATORY HAD DETECTED SOME RADIOACTIVE REINFORCING BARS (REBAR) IN A SHIPMENT NEW MEXICO INFORMED NRC REGION IV (DALLAS) ON JANUARY 17, 1984 THAT LOS ALAMOS REGION IV NOTIFIED NRC WHICH HAD MISTAKENLY BEEN DELIVERED TO THE LAB. HEADQUARTERS AND REGION V ON THE SAME DATE.

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COBALT 60 AND THAT THE SHIPMENT HAD COME FROM A SUPPLIER IN MEXICO THROUGH A 10 ON JANUARY 18, 1984 NEW MEXICO DETERMINED THAT THE RADIOACTIVITY WAS DUE BROKER IN PHOENIX, ARIZONA.

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ON JANUARY 19, THE REGION ISSUED A PRELIMINARY NOTIFICATION REGARDING THE INCIDENT TO THE COMMISSION AND NRC OFFICES.

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ADDITIONAL PRELIMINARY NOTIFICATIONS WERE ISSUED ON JANUARY 27 AND FEBRUARY 3, 7, 10, AND 13 TO KEEP COMMISSION AND STAFF INFORMED OF DEVELOPMENTS.

## WHAT WAS THE NRC RESPONSE TO THE INCIDENT?

### OBJECTIVES

- ASSESS AND CONTROL RISK WITHIN U.S. BORDERS (PRIMARY) 0
- PROVIDE TECHNICAL ASSISTANCE TO MEXICO UPON REQUEST (SECONDARY) 0

### MAIN ELEMENTS OF IMPLEMENTATION

- DETERMINE SOURCE OF CONTAMINATION.
- LOCATE AND COLLECT CONTAMINATED MATERIALS WITHIN THE U.S. 0
- PREVENT FURTHER CONTAMINATED MATERIALS CROSSING THE BORDER. 0

## WHAT WAS THE NRC RESPONSE TO THE INCIDENT?

### SEQUENCE OF EVENTS

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- NRC REGION IV NOTIFIED TEXAS ON JANUARY 18 THAT A SHIPMENT OF REBAR FROM ACEROS EL PASO. DE CHIHUAHUA WAS LOCATED IN
- CALIFORNIA, ARIZONA, AND COLORADO WERE NOTIFIED, AS REVIEW OF CUSTOMER LISTS INDICATED POTENTIALLY CONTAMINATED REBAR HAD BEEN SHIPPED TO THOSE STATES. NMSS PROVIDED POLICY GUIDANCE ON ACCEPTABLE RADIATION LEVELS FOR REBAR INSTALLED IN CONCRETE.
- ON JANUARY 19, 1984 INTERNATIONAL PROGRAMS INFORMED ITS RADIATION SAFETY CONTACT IN MEXICO ABOUT THE INCIDENT. o
- TRAINED CUSTOMS PERSONNEL IN ITS USE. THE INSTRUMENT WAS USED TO MONITOR SHIPMENTS OF ON JANUARY 24 REGION IV PROVIDED U.S. CUSTOMS WITH A RADIATION SURVEY INSTRUMENT AND STEEL AT THE PRINCIPAL COMMERCIAL CROSSING BETWEEN JUAREZ AND EL PASO.

# WHAT WAS THE NRC RESPONSE TO THE INCIDENT (CONTINUED)

FOUND A SCRAP STEEL YARD, "JUNKE FENIX", THAT CONTAINED A PILE OF SCRAP WITH A RADIATION ON JANUARY 20, THE MEXICAN NATIONAL COMMISSION ON NUCLEAR SAFETY AND SAFEGUARDS (CNSNS) INFORMED NRC THAT A CNSN TEAM, APPARENTLY IN COOPERATION WITH TEXAS INSPECTORS, HAD THE SOURCE WAS SMALL GRANULES OF MATERIAL. LEVEL OF 20 R/HR.

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- IN LATE JANUARY, TEXAS PERFORMED RADIATION SURVEYS IN THE VICINITY OF THE BRIDGES BETWEEN EL PASO AND FOUND NO CONTAMINATION. JUAREZ AND
- THE STATE DISPATCHED AN INSPECTOR ON JANUARY 26 TO SURVEY THE CASTINGS. NRC REGION III (CHICAGO) WAS INFORMED ON JANUARY 25 THAT FALCON PRODUCTS IN ST. LOUIS, THE SAME DAY THE MISSOURI HAD RECEIVED POTENTIALLY CONTAMINED STEEL CASTINGS. THEY WERE CONTAMINATED. NOTIFIED MISSOURI.

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DISCUSSED THE SITUATION WITH THE COMPANY'S HEALTH PHYSICS CONSULTANT AND OBTAINED LISTS REGIONAL INSPECTORS VISITED FALCON PRODUCTS, ON JANUARY 31 REGION !!! LEARNED THAT SOME OF THE CONTAM!NATED CASTINGS WERE ALREADY IN TRANSIT TO FALCON PRODUCT CUSTOMERS. CUSTOMERS (ABOUT 1,4000 NAMES)

## WHAT WAS THE NRC RESPONSE? (CONTINUED)

- 9 ON FEBRUARY 1, NRC, THROUGH STATE DEPARTMENT CABLE, OFFICIALLY OFFERED ASSISTANCE TO MEXICAN AUTHORITIES. THIS WAS IN ADDITION TO NUMBEROUS OFFERS WHICH THE NRC OFFICE INTERNATIONAL PROGRAMS MADE INFORMALLY BY TELEPHONE TO MEXICO.
- 50 STATES TO MAKE SURVEYS OF THE CASTINGS IN EACH STATE IN ACCORDANCE WITH NRC GUIDANCE AND ON FEBRUARY 3, THE REGIONAL ADMINISTRATOR, REGION III, FORMALLY REQUESTED THE REGIONAL OFFICE. RESULTS TO THE APPROPRIATE NRC REPORT

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- THE MEXICAN RADIATION SAFETY AUTHORITIES REPORTEDLY HAD FOUND AND RECOVERED 62 PELLETS FROM FEBRUARY 10 FROM A REGION V INSPECTOR WHO, BECAUSE OF SPECIALIZED KNOWLEDGE, HAD VISITED THE DAMAGED COBALT SOURCE IN THE STREETS OF JUAREZ. NRC RECEIVED THIS INFORMATION ON JUAREZ FOR TWO DAYS AT THE REQUEST OF MEXICO.
- ALTHOUGH TEXAS HAD FOUND NO CONTAMINATION ON THE SAME DATE THE SUBJECT OF FINDING THE PELLETS WAS DISCUSSED IN A CONFERENCE CALL EARLIER, IT WAS DECIDED TO SEEK AN AERIAL MONITORING SERVICE (DOE) OVERFLIGHT BETWEEN THE PROGRAM OFFICES AND THE REGIONS. EL PASO AS A PRECAUTION

## WHAT WAS THE NRC RESPONSE? (CONTINUED)

ON FEBRUARY 9, REGION III ADVISED IE AND IP THAT POTENTIALLY CONTAMINATED CASTINGS HAD BEEN SHIPPED TO THREE FOREIGN COUNTRIES - CANADA, SINGAPORE AND THE BAHAMAS. THE THREE COUNTRIES WERE NOTIFIED THROUGH THE STATE DEPARTMENT.

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- MEETING WAS SET UP IN EL PASO FOR FEBRUARY 17. THE MEETING WAS CHAIRED BY TEXAS ON FEBRUARY 14, IE INFORMED FEMA OF THE SITUATION AND DISCUSSED IT WITH DOE. AND ATTENDEES INCLUDED REPRESENTATIVES FROM DOE, NRC, EPS, NEW MEXICO, AND MEXICO.
- ON FEBRUARY 18, AS A RESULT OF INFORMAL DISCUSSIONS BETWEEN IP AND MEXICAN OFFICIALS, WITH ONE OF THE MEXICAN IP ARRANGED FOR A MEDICAL CONSULTANT FROM OAK RIDGE TO MEET MEDICAL CONSULTANTS IN JUAREZ.

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ON FEBRUARY 23, TEXAS AND NEW MEXICO (AGREEMENT STATES) FORMALLY REQUESTED THE MONITORING FLIGHTS AND ADDITIONAL MONITORING IN THE FORM OF PORTAL MONITORS AT TWO BRIDGES BETWEEN JUAREZ AND EL PASO.

## WHAT WAS THE NRC RESPONSE? (CONTINUED)

PORTAL MONITORS WERE INSTALLED AND THE MONITORING FLIGHTS TOOK PLACE DURING MARCH 3 - 13. NO COBALT 60 CONTAMINATION WAS FOUND IN EL PASO OR THE ROADS LEADING INTO NEW MEXICO; THE AREAS SURVEYED.

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HOW DID THE NRC REGIONS AND PROGRAM OFFICES INTERACT TO CARRY OUT NECESSARY ACTIONS?

THE LEAD ROLE AT THAT POINT DUE TO THE NUMBER OF RADIATION PROTECTION POLICY QUESTIONS ON JANUARY 20 THE FOUR INVOLVED HEADQUARTERS OFFICES (IE, SP, IP, AND NMSS) MET AT THE SET UP A COORDINATING GROUP TO DEAL WITH THE INCIDENT. NMSS ACCEPTED THAT SEEMED TO REQUIRE ANSWERS. REQUEST OF SP TO

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CASTINGS MIGHT BE WIDELY SPREAD THROUGHOUT THE U.S., THE OFFICE OF INSPECTION AND WITH THE SHIFT TOWARD OPERATING ACTIVITIES BY THE FINDING THAT CONTAMINATED STEEL ENFORCEMENT ACCEPTED THE LEAD ON JANUARY 31.

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REGION V WAS VERY ACTIVE IN DEALING WITH THE REBAR QUESTION. REGION IV TOOK THE LEAD THE LEAD ON THE CONTAMINATED TABLE CASTINGS. THE THREE REGIONAL OFFICES COORDINATED THEIR ACTIONS WITH THE HEADQUARTERS PROGRAM OFFICES. REGION V OFFERED THE SERVICES REGION III TOOK OF AN INSPECTOR WITH EXPERIENCE DEALING WITH A SIMILAR RUPTURED SOURCE TO IP FOR IN DEALINGS WITH CUSTOMS AND THE REBAR PROBLEM WITHIN THE REGION. POSSIBLE USE IN MEXICO

# HOW DID THE NRC REGIONS AND PROGRAMS OFFICES (CONTINUED)

- KEPT ALL NRC PARTIES INFORMED OF THE LATEST DEVELOPMENTS IN ITS AREAS OF RESPONSIBILITY. THE OFFICE OF STATE PROGRAMS HAD FREQUENT CONTACTS WITH THE STAFF IN THE REGIONS AND 0
- THE OFFICE OF INTERNATIONAL PROGRAMS KEPT THE NRC INFORMED OF THE RESULTS OF ITS CONTACTS WITH MEXICO REGARDING INFORMATION IT HAD RECEIVED ABOUT THE INCIDENT, PROCEDURES FOR RETURN OF CONTAMINATED STEEL, AND THE OFFER OF TECHNICAL ASSISTANCE.

### HOW DID NRC INTERACT WITH THE STATES,

# OTHER FEDERAL AGENCIES, AND AFFECTED PRIVATE COMPANIES?

THE AGREEMENT STATES OF TEXAS, NEW MEXICO, ARIZONA, AND CALIFORNIA WERE THE FIRST ONES INVOLVED AND KEPT THE NRC REGIONAL OFFICES (IV AND V) INFORMED OF THE (REBAR) RESULTS OF THEIR SURVEYS.

- BASED ON THE REQUEST FROM REGION III, THE 50 STATES MADE SURVEYS OF POTENTIALLY CONTAMINATED TABLE CASTINGS AND REPORTED FREQUENTLY TO THE APPROPRIATE REGIONAL OFFICE THE RESULTS OF THE SURVEYS AS THEY WERE MADE.
- THE PRINCIPAL INTERACTION WITH OTHER FEDERAL AGENCIES TOOK PLACE WITH CUSTOMS AND DOE. THERE WAS A SMALL AMOUNT OF CONTACT WITH FEMA AND EPA. 0
- THERE WAS DAILY CONTACT BETWEEN REGION !!! AND THE COMPANY AS THE SURVEYS PROGRESSED. THE PRINCIPAL CONTACT BETWEEN NRC AND PRIVATE COMPANIES INVOLVED FALCON PRODUCTS. 0
- THE NRC RECEIVED FULL COOPERATION AND ASSISTANCE FROM BOTH GOVERNMENTAL AND PRIVATE PARTIES INVOLVED WITH THE INCIDENT

### CURRENT STATUS

- NO TRACKING OF PELLETS FROM THE SOURCE INTO THE U.S. HAS BEEN FOUND. 0
- REBAR BEING SHIPPED TO EL PASO FOR TRANSFER TO MEXICO. ALL SURVEYS COMPLETED. 0
- JOB 99% COMPLETE. FEW CUSTOMERS OF CASTINGS REMAIN TO BE SURVEYED. ٥

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- CONTAMINATED CASTINGS WERE FOUND IN 40 STATES. IN 33 STATES ALL SUCH CASTINGS IN 7 STATES HAVE BEEN PICKED UP AND RETURNED TO FALCON DE JUAREZ IN MEXICO. PICKUP OF THE CASTINGS STILL IS IN PROCESS.
- FUTURE RADIATION MONITORING AT THE MEXICO U.S. BORDER IS THE SUBJECT OF A MEETING WHICH WILL BE HELD BETWEEN HEADQUARTERS CUSTOMS REPRESENTATIVES AND THE NRC.

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### **PREFACE**

### PREFACE

When the train derailment of 10 November, 1979, caused the evacuation of the entire City of Mississauga, the <u>Emergency and Risk Research Group</u> at the <u>Institute for Environmental</u>

<u>Studies</u> (IES), University of Toronto, was presented with a field laboratory on its own doorstep.

The Research Group is one of several interdisciplinary groups at the <u>Institute for Environmental Studies</u>, which bring together the skills and expertise of specialists from all parts of the University, as well as from government and the private sector. In IES, people are combined into research teams according to the nature of the problem to be studied, and for only as long as the research area warrants.

The <u>Emergency and Risk Research Group</u> had been studying emergency planning and response in Canada for some years, with the support of <u>Emergency Planning Canada</u>. One of its previous case studies of Canadian emergencies had been an earlier evacuation in Mississauga, which resulted from a Texaco oil fire in October, 1978 (<u>Emergency and Risk Research 4</u>: Hazen, 1979). We had also been studying emergency organisational structures and had just completed an analysis of emergency planning in Ontario (<u>Emergency and Risk Research 3</u>: Haussmann and Timmerman, 1979).

As a Research Group, we were therefore well prepared to respond to the Mississauga emergency. While the evacuation was in progress, our researchers made first-hand observations at the Command Post and the International Evacuation Centre. Within one week of their return home, 1,000 evacuated households received a specially designed questionnaire on their perceptions of the emergency and their part in it (Appendix 2). The resulting report attracted wide interest (Emergency and Risk Research 7: Whyte, Liverman and Wilson, 1980).

We realised that the emergency deserved a more comprehensive study, if for no other reason, than the wide international interest

in learning how 226,000 people were successfully evacuated within 24 hours. A proposal was drawn up to carry out a study of the organisational response to the emergency and the social and economic impacts of the evacuation.

The proposal, and the work presented in this report, received major support from the <u>Ontario Ministry of the Solicitor-General</u>. The Minister, the Honourable Roy McMurtry, played a leading role in the government response to the emergency. He also had the insight and political wisdom to see that an in-depth, non-governmental study of the events of November 10-16, 1979, would be of value to emergency planning in Canada and around the world.

Emergency planning agencies in a number of western industrial nations sent observers to the site and attended a major international conference organised by the Ontario Government in November, 1980, on <a href="mailto:Emergency Planning for the 1980's">Emergency and Risk Research Group</a> has continued this scientific exchange of information with similar researchers in other countries.

The Mississauga emergency has already been a major learning experience — for emergency planners, emergency response agencies, and for the people of Mississauga. It is hoped this report will add to their understanding by documenting what took place during that week in November and what the longer term costs and benefits are. The Mississauga emergency was unique. It is also part of the pattern of emergencies that can be expected in industrial societies like Canada.

### MAJOR RESPONSIBILITIES

The use of a common set of field techniques and data analyses, combined with frequent project discussions, has enabled everyone in the Research Group to have input into the various components of the study. It is useful, however, in a report which covers several different topics to indicate for the reader, where the major responsibilities lie. They are:

	•	
Chapter 1.	Introduction	Ian Burton and Anne Whyte
Chapter 2.	Event Reconstruction	Peter Timmerman (with contributions from David Powell)
Chapter 3.	Organisational Response: Decisions and Responsibilities	Peter Timmerman
Chapter 4.	Organisational Response: Meeting Community Needs	David Powell
Chapter 5.	Public Response to the Evacuation	Anne Whyte and Joanne Wojick (with contributions from interviews by Carrie Loring and David Powell)
Chapter 6.	Social Impacts	Anne Whyte and Joanne Wojick (with contributions from interviews by Carrie Loring and David Powell)
Chapter 7.	Economic Costs of the Evacuation	Mel Kliman and Peter Victor (with statistical assistance by Joanne Wojick)
Chapter 8.	Coping with Risk	Ian Burton and Larry Schmidt
Chapter 9.	Learning from Experience	Ian Burton, Peter Victor and Anne Whyte
Appendix 1.	Design of surveys	Tim Daciuk and Anne Whyte
7.	· · · · · · · · · · · · · · · · · · ·	Anne Whyte and Joanne Wojick
8.	· ·	Peter Timmerman

### **ACKNOWLEDGEMENTS**

This study has received the benefit of the support and cooperation of many individuals and organizations. There are three main groups: the financial supporters and advisors; the research team, and the many people who responded to our requests for information.

The major financial support for the study came from the Ontario Ministry of the Solicitor General. Other financial support was provided by Emergency Planning Canada, the Atomic Energy Control Board, and the Ontario Ministry of Transport and Communications.

The Council of the City of Mississauga gave their moral support, but felt unable to contribute to the financial costs on the grounds, as stated by Mayor Hazel McCallion, that,

"the people of Mississauga have already suffered enough".

The Mayor provided a letter of support addressed to the people of Mississauga, asking them to help us in the study. This letter was sent to evacuees with one of our questionnaires and significantly contributed to the good response we received from the public.

To all these people and agencies, and to the Ontario Solicitor General, The Honourable Roy McMurtry, we are grateful for their support and the confidence they placed in us.

For the duration of the study we reported to an interdepartmental committee of the Ontario Government. The Committee consisted of:

Mr.	David Allen	Director of Communications
		Ministry of the Attorney General
Mr.	Allan Dickie	Director, Media Communications Ministry of the Solicitor General
Dr.	Max Fitch	Director, Special Studies and Services Branch, Ministry of Labour

Mr. Harry Connolly Field Services Officer,

Ministry of Municipal Affairs and

Housing

Mr. Walter Giles Assistant Deputy Minister,

Environmental Assessment and

Planning,

Ministry of the Environment

Dr. Robert MacBride Program Advisor,

Emergency Health Services,

Ministry of Health

The Committee gave us helpful advice and asked many pertinent questions of the research team. In particular, Mr. David Allen and Mr. Allan Dickie, provided invaluable liaison with government departments and access to information.

No research project of this scale can be achived without the untiring input of many people. We were fortunate in being able to assemble a group of researchers who have worked together harmoniously and effective as a team over the past year. They have made the research experience an exciting and happy one.

In addition to the authors of this report, who all played major roles in the assembly, analysis and writing up of the data, the research team included (at various times): Denise Conway, Tim Daciuk, David Kirkby, Blake Leyerle, Dr. Robert Logan, Carrie Loring and Barbara Pioro. We also received advice from Dr. Larry Bourne, Dr. Tony Lea and Siegfried Schulte (all of University of Toronto) on data analysis and from Merv Norton (York University) and Douglas Torgerson (York University) on organisational analysis. Diana Liverman (now of UCLA, Los Angeles) and John Wilson (University of Toronto) assisted in the design and analysis of the first survey (November 1979). In the final stages, Ted Schrecker helped in the editing of the report.

The study team has had its own tasks coordinated and eased by the excellent administrative role played by Linda Head, Secretary and Administrative Assistant to the Research Group. She, in turn, has been ably supported by the IES Administrative Office, and by Mary Bird, Susan Hawkins and Kathy Robinson who have helped in the typing of the final manuscript. Joanne Wojick, who is also an

author of the report, drafted all the figures.

To all these people, the study owes a great debt.

The third group of people who have supported the project is the largest. It includes all the individuals and organisations who have given us information, granted us interviews and responded to our many questions. It is not possible to name every individual, but the list below includes the individuals, organisations and groups that were contacted during the course of the study, and who gave generously of their time to share with us their experiences and insights.

To each one listed, and to others that are not mentioned by name, we would like to record here that the study is only possible because of their cooperation. Our role has been to record and analyse the experience of these people:

### Governmental Organizations

### Federal Government

Atmospheric Environment Service, Environment Canada Atomic Energy Control Board Canadian Transport Commission Emergency Planning Canada, Denis Amyot Royal Canadian Mounted Police - Sergent G.J. Gilfoy

### Ontario Government

Ontario Ministry of Culture and Recreation:

Jackie Van Veen, Citizen Enquiry

Mrs. Eastham, Newcomer's Service Branch

Mrs. Allman, Intake Councillor, Welcome House

Ontario Ministry of Health:

Dr. R. MacBride, Program Advisor, Emergency Health Services Rick Armstrong, Regional Manager, Ambulance Services Branch Ontario Ministry of the Environment:

> Gregg Van Volkenburgh Tom Cross Garnett Kay

Ontario Ministry of Labour, Dr. Max Fitch Ontario Ministry of Transport and Communications Ontario Ministry of the Solicitor-General

### Peel Region

Frank Bean, Chairman

Board of Education, Jim Ellison, Supervisor of Maintenance and Caretaking

Multi-Cultural Council, Eltore Cardarelli, Vice President and Rochael Naklena, Executive Secretary

Family Services, Jack Spence

Regional Municipality of Peel, Peter Marshall, Health Unit,

Dr. Lillian Cherkas, Medical Officer of Health
Wynn Burrell, Director of Nurses
Clifford Clark, Environmental Director
Home Care Program, Jill Hobson, Physiotherapist,
June Morley, Nurse Coordinator, at Mississauga
General Hospital

Audrey Gilpin, Administrator

Val Hendrickson, Nurse Co-ordinator

Police, Barry King, Staff Inspector,

Chris O'Toole, Inspector

Karl Barnhart, Superintendent

Douglas K. Burrows, Chief of Police

Settlement Services, Laura Bravo

Social Services, Jim Crozier, Commissioner

Brian Johnson, Administrator

### City of Mississauga

Mayor Hazel McCallion

Fire Department, Gordon Bentley, Chief

City of Mississauga, Rick Wilson, Carlton Stewart,

Len Stewart

Animal Control, Len Addison, Animal Control Supervisor City Council, Ken Dear, Councillor (then)

### Metropolitan Toronto

Ambulance Services
Fire Department
Police Department, Deputy Chief Cook
Social Services, George Coleman, Director

Senior Citizens Apartments

Emergency Planning, Ian Herbertson Secretary to the Commissioner, Linda Walsh Transportation Committee, Special Committee on the Grange Inquiry, Alderman Ying Hope

### Halton Region

Health Unit, Dorothy Craig, Nursing Director
George Shirton, Health Inspector
Social and Family Services, Rennie Vivian, Administrator
Policy, P.C. David Richards, Planning and Research Department

### Educational Organizations

Stan Ager, Campus Supervisor, Sheridan College, Brampton Al Brown, Principal, J.A. Turner Secondary School

H.J.A. Brown, Superintendent of Business Affairs, Peel
Board of Education (at time)

Sister Felicia, Teacher, Holy Name of Mary High School
Norm Gollert, Principal, Streetsville Secondary School
Harley Lischman, Area Superintendent of Plant Operations,

Halton Board of Education

Jack Porter, President, Sheridan College

Mike Sobko, Campus Administrator, Sheridan College, Brampton

### Hospitals and Medical Centres

Peggy Hutchison, Associate Director of Nursing, Mississauga General Hospital

Anna Bossella, Nursing Co-ordinator Psychiatry, Mississauga General Hospital

Linda Gerger, Director, Mississauga Distress Centre Dr. A. Toth, Erindale Medical Centre

### Non-Governmental Organizations

### Church Organizations and Religious Groups

-- Bai-Hai Faith, Mississauga

Rev. Milton Barry, Rector, St. Paul's Anglican Church,
Lorne Park

David A. Clarke, Director of Pathfinders, Mississauga Seventh Day Adventists

Rev. Chris Costerus, Minister, St. Paul's Presbyterian Church, Bramalea

Doreen Covins, Head of Ladies Auxillary, St. Anne's Roman Catholic Church, Brampton

Rev. Alan Craig, Minister, Harrison United Church, Brampton

Rev. John Creighton, Chairperson (then), Halton Presbytory
United Church

Rev. Gerry Day, Minister, Emmanuel United Church, Bramalea

Jim Duffy, Member, St. Anne's Roman Catholic Church, Brampton

Rev. Graeme Duncan, Minister, St. Andrew's Presbyterian Church, Brampton

Rabbi Larry Englander, Rabbi, Solel Congregation, Erin Mills

Judy Eves, President (then), Women's Association, St. Andrew's Presbyterian Church, Streetsville

Barbara Gal, Member, St. Anne's Roman Catholic Church, Brampton

Ralph Gavert, President, Beth-El Congregation, Oakville

Rev. and Mrs. Gerber, Trinity Anglican Church, Streetsville

Rev. Derwin Hill, Minister, White Oaks Presbyterian Church, Meadowvale

- Father Andy Hutchison, Regional Dean, Mississauga Anglican Church of Canada
- -- Jewish Information Services, Toronto

  Rev. Kingsley King, Minister, Dixie Presbyterian Church

  Lawrence Merkley, Leader, Mormon Church, Mississauga

  Ralph Merfin, Bishop of Ward, Mormon Church, Mississauga

  Brad Miller, Member, Mormon Church, Mississauga

  Father McCormac, Vice-Chauncellor for Spiritual Affairs,
  (Secretary to)
- Roman Catholic Arch Diocese of Toronto

  Marion Morris, Secretary, St. Bartholomew's United Church,
  Brampton
- Caroline Murray, President, Women's Auxillary, St. John of the Cross Roman Catholic Church, Meadowvale and Member of Women's Auxillary of Streetsville Minor Hockey Association
- Rev. Tom Murray, Minister, Grace United Church, Brampton Rev. Brian Nash, Rector, St. Jame's the Apostle Anglican Church, Brampton
- Irene Parker, Executive Secretary, Hamilton Conference
  Office of United Church
- Noel Patterson, Recording Secretary of Session, St. Andrew's Presbyterian Church, Streetsville
- Priest, St. Patrick's Roman Catholic Church, Mississauga Rev. Laurie Purdy, Communications Officer (then), Hamilton Conference Office of United Church
- and Member, Amateur Radio Emergency Service, Mississauga Rita Reed, Past President, Catholic Women's League, St. Joseph's Roman Catholic Church, Streetsville
- Rev. J.G. Robinson, Minister, Glenbrooke Presbyterian Church, Erin Mills
- Lesley Rothschild, Vice-President, Solel Congregation, Erin Mills
- Rev. Sadler, Minister, St. Luke's-on-the-Hill United Church, Mississauga

- Alayne Scanlon, Director of News Services, United Church
  National Office
- Dr. Vic Sheppard, Minister, Streetsville United Church
- Mrs. Smidstra, Caretaker, Community Christian Reform Church, Mississauga
- Mrs. Paul Smith, wife of Pastor, Streetsville Baptist Church
- Rev. John Sullivan, St. Paul's United Church, Brampton
- Rev. Susan Thompson, Minister, St. Bartholomew's United Church, Brampton
- Bernie Weitzman, President, Solel Congregation, Erin Mills Father Will, Priest, St. Mary's Roman Catholic Church, Brampton

### Community and Voluntary Organizations

### The Red Cross

- Ken McBride, Manager of Emergency Services, Ontario Division Red Cross
- Eileen Dockman, Executive Director, North Peel Branch Red
- Arn Greene, Chairperson of Emergency Services, Oshawa Branch Red Cross
- Pam Heenan, (Current) Chairperson of Emergency Services, Mississauga Branch Red Cross
- Pearl Howell, Co-chairperson of Emergency Services, Oakville Red Cross
- Tom Huntley, Chairperson of Emergency Services, North York
  Branch Red Cross; and Member, Canadiana Communications Team Ltd.
- Margaret Leslie, Chairperson of Emergency Services (then), Mississauga Branch Red Cross
- Helen McGrath, Chairperson of Canadian Red Cross Corps., Toronto Central Red Cross
- Diane McLellan, Vice Chairperson of Emergency Services, Scarborough Red Cross

- Jane Moon, Co-ordinator of Emergency Services, Etobicoke
  Branch Red Cross
- Joan Moulton, Volunteer, North Peel Branch Red Cross
  Kay Rumney, Executive Director, Burlington Branch Red Cross
  Ruth Sharp, Vice-President (then), North Peel Branch Red
  Cross
- Pat Watt, Secretary, Burlington Branch Red Cross

  Paul Wharram, Assistant Executive Director, Toronto Central

  Red Cross
- Bill Wing, Chief Volunteer Co-ordinator, Mississauga Branch Red Cross
- Sandra Wong, Director of Health and Emergency Services (then),

  Toronto Central Branch Red Cross
- Harry Zwerver, President/Co-ordinator of Emergency Services,
  Etobicoke Branch Red Cross

### Salvation Army

- Capt. Jim Ellis, Director, Erin Mills Temple
- Major Ken Holbrooke, Corps Officer, Etobicoke Temple
- Capt. Robert Ratcliffe, Director of Mississauga Temple

### St. John Ambulance Brigade

- Wayne Cotgreave, Metro Staff Officer (then), Metropolitan
  Toronto Corps St. John Ambulance
- E. Erber, Corps Superintendent, Toronto Corps St. John Ambulance
- Warren McKeown, Volunteer, Halton-Peel Corps St. John Ambulance
- Col. J.M. Sutherland, Provincial Commissioner, Ontario Brigade St. John Ambulance

### Scouts and Guides

- Frank Holt, District Commissioner (then), Mississauga
  District Boy Scouts
- John Lamb, Director Search and Rescue, Mississauga District
  Boy Scouts
- Tony Noronha, District Commissioner, Brampton District Boy Scouts
- Mrs. Lillian Poulin, Deputy Commissioner of White Oaks Area, Girl Guides of Canada
- Ron Rochester, Regional Field Executive, Greater Toronto Region Boy Scouts
- Mike Sharples, District Commissioner (now), Malton District Boy Scouts
- Gerry Steff, Chairperson of Group Committee, 1st Port Credit Sea Scouts
- Bill Stride, Divisional Commissioner, Mississuaga District Boy Scouts
- John O'Drowski, President, Oakville District Boy Scouts

### Service Clubs

Harry Robinson, President (then), Credit Valley Lions Club Don Wilson, Past President, Oakville Lions Club Hugh Vasey, Past President, Erindale Lions Club Don Duthie, Past President, Central Lions Club Bert Holland, Brother, Mississauga Masons Joe Barrett, Manager of Club, Milton Optimists Fred Ahrens, President, Brampton/Bramalea Optimists Bill Dyche, President, Mississauga Optimists Bud Todd, Secretary, Port Credit Rotary Club Danny Crymble, Director, Streetsville Rotary Club David Wilcox, Secretary, Streetsville Rotary Club Jim Lewis, Secretary, Mississauga Rotary Club Ron Yates, President (then), Bramalea Rotary Club Al Brown, President, Brampton Rotary Club Jim Kenefick, President, Brampton-South Rotary Club Bill Pycock, Deputy Governor of Zone D., Kinsmen

Bob Holmes, Member, Streetsville Kinsmen Rick Hoar, President, Bramalea Kinsmen Al Pettit, President (then), Bramalea Kinsmen Peter Mehanie, President (then), Brampton Kinsmen Colin Murray, President, Mississauga Kinsmen

Ted Browse, President, Civitan

Jack McChesney, President, Brampton J.C.'s

Ron Hart, Past President, Brampton J.C.'s

Wayne Haviland, Past President (then), Mississauga J.C.'s

Don Clark, President, Peel Shrine

Hab Lowe, President (then), Mississauga Shrine

— Variety Club, Toronto
Wanda Parrish, Ladies Auxillary, Brampton Legion
Herbert Spence, Bar Stewart, Brampton Legion
Andre Donato, Secretary, Clarkson Kiwanis
Terry Owen, President, Brampton Kiwanis
Harrison Irvine, Secretary, Dixie Kiwanis
James Benn, President, Brampton Council Knights of Columbus
Paul Walters, Member, Oakville Council Knights of Columbus
Barry Kay, Deputy Grand Knight, Oakville Council Knights
of Columbus

Rick Beaulieu, Brother, Oakville Council Knights of Columbus
Fred Barrett, President (then), Streetsville Lions Club
Paul March, President, Bramalea Lions Club
Les Coles, President (then), Bramalea Lions Club
John Powell, Past President, Malton Airport Lions Club
Mr. Semeniuk, Past President, Cawthra Lions Club
Helmut Loewen, President (then), Dixie Lions Club
Mrs. Bill Auld, Wife of President (then), Clarkson Lions Club
Harry Robinson, President (then), Credit Valley Lions Club

### Service Societies and Associations

Pat Sibbald, Department Head, Children's Aid Society, Mississauga

- Yvonne Johnston, Community Service Co-ordinator, Children's Aid Society, Mississauga
- Pat Meyer, Administrator in Mississauga Association for the Mentally Retarded
- Jim Garbutt, Director of Residential Services, Oakville
  Association for the Mentally Retarded
- Sue Ball, Senior Counsellor, Oaklands Regional Centre Janet Jones, Acting Superintendent, Syl Apps Training Centre George Jones, Ontario Hospital Association

Tom Hughes, Director, Ontario Humane Society

Leslie Brody, Staff, Ontario Humane Society, Mississauga

Bonnie O'Neill, District Director (then), Peel Victorian
Order of Nurses

Pat Booth, Head Nurse, Peel Victorian Order of Nurses

### Military Training Organizations

- Bob Beck, Commanding Officer, 845 Squadron Royal Canadian Air Cadets Corps., Mississauga
- Capt. Armand Chateau-Vert, Commanding Officer, 540 Squadron Royal Canadian Air Cadets Corps., Oakville
- Major Don Lee-Thompson, Commanding Officer, 758 Argus Squadron, Royal Canadian Air Cadets Corps., Brampton
- Capt. Norman Harris, Commanding Officer, 105 Royal Canadian
  Army Cadets Corps., Streetsville
- Rick Burton, Commanding Officer, 2824 Royal Canadian Army Cadets Corps., Mississauga
- Major Alfred Barnes, Commanding Officer, 1188 Royal Canadian
  Army Cadets Corps., Oakville
- Major Jack Dickens, Commanding Officer, 440 Royal Canadian Army Cadets Corp., Appleby College, Oakville
- Capt. Fred Hawkins, Commanding Officer, 557 Royal Canadian Army Cadets Corps., Brampton
- Lt. Ian Mann, Commanding Officer, Royal Canadian Sea Cadets
  Corps., Weston

Capt. Gord King, Commanding Officer, Royal Canadian Sea Cadets Corps., Haida, Mississauga

Lt. Col. L.H. Smith, Commanding Officer, Lorne Scots,
Brampton Militia

### Nursing Homes

Carmel Heights Home for the Aged, Sister Mary Rita,
Administrator

Chelsey Park I Nursing Home, Mrs.Rowe, Administrator
Erin Mills Lodge Retirement Home, Betty Slocum, Administrator
Mississauga Extendicare Nursing Home, Mrs. Carson, Director
of Care

Oakville Extendicare Nursing Home, Mrs. Cunliffe, Administrator Peel Manor Home for the Aged, Jean Duffy, Health Care Aid The Pines Home for the Aged, Christine Stewart, Administrator Taara Nursing Home, Mrs. Bajin, Owner

Sheridan Villa Home for the Aged, Roger Maloney, Adminstrator and Linda Instance, Assistant Administrator Tyndall Nursing Home, Nancy Roger, Director of Nursing

### Trade Unions

George Hicks, Financial Secretary, 707 Galaxy Club of Local 707 U.A.W.

Victor Darling, Human Rights Chairperson, 707 Galaxy Club of Local 707 U.A.W.

### Medical Doctors

Dr. E. Rix, General Practitioner

Dr. H.L. Levy, Respiratory Specialist, Mississauga General Hospital

Dr. Peter Strachan, Paediatrician

Dr. Michael Lester, Paediatrician

Dr. Andrew Sarne, Chief of Emergency Physicians (then), Mississauga General Hospital

Dr. Tom Lofft, Child Psychiatrist

Dr. Alexander Borgiel, Chief of Family Practice (then), Mississauga General Hospital

### Private Commercial Organizations

Randy Franklin, General Manager, International Centre

Maxine Kelly, General Manager, Sheridan Mall Shopping Centre

Grace Kelleher, President, Kelleher Agency of Century 21

Real Estate

Don C. Lord, General Claims Agent, Canadian Pacific Railway

The Dow Chemical Company -Len Weldon, Vice-President

Stuart Greenwood

Fred Hamlin

Ron Johnson

Canadian Pacific Railway Company

### Pharmacists

Al Evenson and Henry Ho, Shopper's Drug Mart, Applewood Hills Carl Horowitz, Carl's Pharmacy

Clara Miguel, Shopper's Drug Mart

Mr. Peckett, Peckett's Pharmacy

The Pharmacist, Boots Pharmacy, Square One Shopping Plaza

### Miscellaneous Individuals and Organizations

Carol Berry, Malton Community Council

Professor Frank T. Denton, Department of Economics, McMaster University

M-TRAC, Metropolitan Toronto Resident's Action Committee for Railway Safety

Archie Gillies, Ontario Welfare Council
John Nestor, Director, CLAIM (a citizen's action group
organized to obtain compensation from C.P. Rail)
Clifford Lax, Lawyer
Mike Goldstein, Emergency Co-ordinator for Metropolitan
Toronto of Amateur Radio Emergency Service
Sandra Reynolds, Women's Auxillary, Streetsville Minor

In addition to these individuals and organizations all of whom played a role in responding to the needs of the evacuation, a further 2,000 people responded to written mail and telephone questionnaires.

Hockey Association

We gratefully acknowledge the patience, good will and helpfulness of all these persons. The errors of fact or judgement are not theirs but ours.