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G. I. S. - APPLICATIONS IN THE PHOENIX FIRE DEPARTMENT

Public safety interest in G.I.S. is Abstract: rapidly expanding. Software programs offer the ability to track incidents by type, such as heart attacks or shootings. Elongated response times for police and fire units can be plotted to determine the placement of new stations in those areas which have an above average response time. Fire companies that have an unusually high number of incidents in their area (3500 or higher) can have those incidents plotted on a map in a matter of minutes. Management can then review that information and make decisions on the allocation of new or existing resources to help with the increased workload. This paper will look at many possibilities of G.I.S., both as a management tool for planning and as a resource to provide day-to-day operational information.

INTRODUCTION

The Phoenix Fire Department has recently completed the purchase of a computerized Geographic Information System (G.I.S.). The Department had several items to consider in the requirements area:

- 1) The system must be user friendly
- 2) The system should provide expandability (how many applications can we have?)
- The system should provide compatibility with change (can we add/delete features we need for future use or delete facilities as we consolidate into a more centralized data environment?