## DECISION-MAKING FOR LOW PROBABILITY EVENTS: A CONCEPTUAL FRAMEWORK

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Society has become increasingly concerned with developing appropriate measures for mitigating the consequences of low probability events which have potentially large losses. It should be recognized at the outset that what is a low probability event for one interested party may be viewed as a high probability event for another. Similarly, the relative magnitude of the losses is also a function of where one sits. For example, the chances of suffering a severe property loss from a natural disaster or a severe injury from an automobile accident may be viewed as very small by a single individual but treated as relatively high by a government agency concerned with national losses. Property damage from a fire may appear staggering to the affected family but seem relatively small at a more aggregate level due to different bases used to evaluate consequences.

This paper proposes a conceptual framework for dealing with events which are perceived by at least one of the interested parties to have a small chance of occurrence. The approach emphasizes the importance of undertaking descriptive analysis as critical input for prescriptive recommendations.

After outlining the framework, I will illustrate its applicability with several examples which have both personal significance (e.g. safety of power mowers and motor vehicles) as well as societal importance (e.g. siting of liquefied natural gas facilities). The importance of understanding decision processes as critical input to policy is underscored by empirical data on individual decision-making with respect to insurance protection against natural hazards. Section 4 summarizes key results from the large-scale field survey and controlled laboratory experiments which comprised this four-year study and illustrates the possible roles that the public and private sectors can play in providing better protection against future losses. In the concluding section, a more formal model is proposed which incorporates the decision processes and the role of